

### **PROGRAM OVERVIEW:**

Generating leads is one thing, but learning a win:win negotiation process is another story. Your sales team will be guided with the right principles and business etiquette to gear them of the offer on the table.

# **KEY LEARNING OUTCOME:**

Participants will be able to confidently negotiate with a customer with a mutually advantageous outcome.

### WHO SHOULD ATTEND?

• Proactive Salespeople who negotiate with customers, both internal and external.

#### **DURATION:**

• 2 days

# **VENUE REQUIREMENTS:**

• Face to Face, maximum 16 people

#### **POST PROGRAM FOLLOW UP:**

• 1 hour webinar 3 weeks after the program

# **PROGRAM PREREQUISITES:**

- Pre-work will be given to participants to learn about their customer before coming to the training.
- Must complete Advanced Selling Skills first.

### **INCLUDED MODULES:**

- What is Negotiating
- Selling vs Negotiating
- Preparation Checklists
- How not to negotiate in the future
- How to use extra's to help with negotiations
- Dependant Commitments
- Do the Maths understand what is a better business decision to include or exclude
- Negotiation Strategies
- Role-Plays to practice key skills learned



